

ACCOUNT SERVICES | CONTENT MANAGEMENT & FILE SHARING

ABOUT BOX.COM

Founded in 2005, Box.com is a cloud content management and file sharing service for businesses. Official clients and apps are available for Windows, macOS, and several mobile platforms.

Box delivers a secure, resilient and highly available service at scale to organizations in all industries, with more than one billion files processed every single day. Box uses multiple data centers with reliable power sources and backup systems to offer 99.9% SLAs and redundancy.

BOX.COM SECURITY

Box service is offered from multiple data centers with strong security practices that are independently validated by third-party auditors. Every file we store with Box is maintained and encrypted using AES 256-bit encryption in geographically diverse areas, leveraging both the Box data centers as well as the redundant facilities managed by Box partners.

BOX.COM PRIVACY

Box effectuates EU personal data transfers pursuant to its [Processor Global Binding Corporate Rules](#) and [Controller Global Binding Corporate Rules](#) (BCRs), approved by the European Data Protection Authorities in August 2016. Check out [BCRs FAQs](#) to learn more. Box is also certified under the Asia-Pacific Economic Cooperation (APEC) Cross-Border Privacy Rules (CBPR) System, United Kingdom's G-Cloud Framework and Germany's TUV Rheinland Certified Cloud Services standards. Plus, Box helps customers meet new global privacy obligations, such as the General Data Protection Regulation. Review its [privacy policy](#) for more information.

COMPLIANCE ACROSS THE BOARD

Box is dedicated to providing best-in-class security, [compliance](#) and data protection. Whether we need to meet specific industry regulations or international security and data privacy standards, Box has all of our compliance bases covered.

SOC 1, SOC 2 and SOC 3

Box maintains a SOC 1 report based on the SSAE 18 standard, SOC 2 report based on the ISAE 3000 standard, and SOC 3 report based on TSP Section 100a from an independent third party.

ISO 27001/27018

Box is ISO 27001 and ISO 27018 certified for its Information Security Management System and privacy protection as a PII processor.

DoD Cloud SRG



Box is accredited at Department of Defense (DoD) Cloud Computing Security Requirements Guide (SRG) Impact Level 4 Authorization.

FedRAMP/FISMA

Box has been granted an Authority to Operate and is listed on [FedRAMP.gov](https://www.fedramp.gov) as a FedRAMP compliant system at the moderate impact level.

FINRA/SEC 17a-4

[Box Governance](#) enables organizations in highly-regulated industries, such as financial services, to comply with write once read many (WORM) retention requirements like SEC 17a-4.

HIPAA/HITECH

Box is compliant with HIPAA and HITECH, and customers can configure their Box accounts to comply with HIPAA requirements.

GxP

Our [GxP](#) offering lets life sciences companies show the FDA they're in full control of their processes and can safely work with regulated content in Box.

GDPR

Box is [GDPR](#)-ready. So you can use Box as the Cloud Content Management platform to facilitate your GDPR compliance program. Box meets the highest bar for data privacy while fulfilling your global data privacy obligations.

You'll find additional key features and more at <https://www.box.com/security>.